



SOLID PVC PANEL | 10 YEAR GUARANTEE

Fit and Forget Bathroom and Garden Products Ltd guarantees its Urban Decor Solid PVC Panels for a period of **10 years** from the original date of purchase. During this period, the panels are guaranteed to remain waterproof and will not craze or delaminate, subject to the conditions set out below.

CONDITIONS OF GUARANTEE

This guarantee applies provided that:

- Panels are used for their intended internal wall application
- Panels are stored flat, indoors and in a dry environment prior to installation
- Panels are allowed to acclimatise to the room temperature before installation
- Panels are installed onto a suitable, sound and level surface
- Panels are securely fixed using a suitable panel adhesive
- All joints, edges and areas where water may penetrate are correctly sealed using a suitable waterproof sealant
- Panels are not exposed to temperatures exceeding 60°C
- Panels are cleaned and maintained using suitable non-abrasive cleaning products
- Panels have not been subjected to misuse, excessive impact or accidental damage

BEFORE INSTALLATION

All panels must be fully inspected before cutting or installation.

Please check that:

- The panels are free from visible damage or manufacturing defects
- The colour, pattern and finish are acceptable
- Panels being installed together are from the same production batch wherever possible
- Any protective film is removed sufficiently to allow the surface and finish to be properly inspected

Due to the decorative nature of the Urban Decor range, some variation in colour and pattern may occur between production batches. **Any concerns regarding the condition, colour, pattern or finish of the panels must be reported before they are cut or installed.** Claims relating to visible defects or colour, pattern or finish variation *cannot be accepted once the panels have been cut or installed.*

THIS GUARANTEE DOES NOT COVER

- Incorrect storage, handling or installation
- Accidental or impact damage
- Damage caused by unsuitable adhesives, sealants or cleaning products
- Damage caused by excessive heat or temperatures above 60°C
- Damage resulting from movement or defects within the wall or surface behind the panels
- Colour, pattern or finish variations between different production batches
- Visible defects where the panels have been cut or installed before the defect was reported

GUARANTEE CLAIMS

In the event of an accepted claim, Fit and Forget Bathroom and Garden Products Ltd will replace the affected panels. Any contribution towards installation or remedial costs must be agreed and approved by Fit and Forget Bathroom and Garden Products Ltd in writing before any work is carried out. **Costs incurred without prior written approval will not be considered.** Proof of purchase and the relevant product and batch information will be required to process a claim.

This guarantee does not affect your statutory rights.